

Inclusive Morocco

Privacy Policy for Inclusive Morocco

Last Updated: January 2024

At Inclusive Morocco, we understand the importance of your privacy and are committed to protecting your personal information. This Privacy Policy outlines how we collect, use, disclose, and protect the information you provide to us when using our website or services.

1. Information We Collect:

- Personal Information: When you make a booking or create an account with us, we may collect personal information such as your name, email address, phone number, passport details, and billing information.
- Booking Information: We collect information related to your bookings, including travel dates, accommodation preferences, tour preferences, and any special requests.
- Website Usage Information: We may collect non-personal information such as IP addresses, browser type, operating system, and browsing behavior on our website through cookies and similar technologies.

2. How We Use Your Information:

- To Provide Services: We use your personal information to process bookings, communicate with you regarding your bookings, and provide customer support.
- To Improve Services: We may analyze website usage data to improve our website functionality, personalize your experience, and tailor our offerings to your preferences.
- Marketing Communications: With your consent, we may send you promotional emails about our services, special offers, and relevant travel information.
- Legal Compliance: We may use your information to comply with legal obligations, enforce our terms and policies, and protect against fraudulent activities.

3. Information Sharing:

• Third-Party Service Providers: We may share your information with third-party service providers who assist us in providing our services, such as accommodation providers, tour operators, payment processors, and IT service providers.

• Legal Requirements: We may disclose your information when required by law or to protect our rights, property, or safety, or the rights, property, or safety of others.

4. Data Security:

- We implement appropriate technical and organizational measures to safeguard your personal information against unauthorized access, disclosure, alteration, or destruction.
- Despite our efforts to protect your data, no method of transmission over the internet or electronic storage is completely secure. Therefore, we cannot guarantee absolute security.

5. Your Rights:

- You have the right to access, correct, or delete your personal information held by us. You can do so by contacting us using the information provided below.
- You may also have the right to object to the processing of your personal information or to request restrictions on its processing.

6. Children's Privacy:

• Our services are not directed to individuals under the age of 18. We do not knowingly collect personal information from children. If you are a parent or guardian and become aware that your child has provided us with personal information, please contact us, and we will take steps to delete such information.

7. Changes to This Privacy Policy:

- We reserve the right to update or modify this Privacy Policy at any time. We will notify you of any changes by posting the updated policy on our website with the effective date indicated.
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8. Contact Us:

• If you have any questions, concerns, or requests regarding this Privacy Policy or our privacy practices, please contact us at <u>info@inclusivemorocco.com</u> By using our website or services, you consent to the collection, use, and disclosure of your information as described in this Privacy Policy.